



# Goadby Marwood History Group

## Membership Terms & Conditions

The Goadby Marwood History Group (GMHG) endeavours to make membership as accessible as possible to all, and this in turn enables us to continue to carry out research and dissemination within the local community. We are grateful to all our members for their ongoing support.

By joining the GMHG as a member you agree to adhere to the terms and conditions of membership outlined below. This agreement is considered to constitute a membership contract between the GMHG and the member.

## Membership of the Goadby Marwood History Group

1. Applications for membership can be placed via the [GMHG website](#) or by contacting [the Secretary](#).
2. New memberships will be activated at the point of ordering and payment. If lapsed, renewing memberships will be reactivated on receipt of payment unless exceptional circumstances apply.
3. Individual membership packages can only be offered to a single individual and as such must be registered with the name and email address of the person using the membership.
4. Each membership period is 12 months which is specified at the time of ordering and at renewal.
5. International members are welcomed, however, please note that correspondence and newsletters will be sent out in electronic format only to overseas members.

## Payment of Membership Subscriptions

1. The GMHG accepts the following forms of payment for membership and event bookings:
  - Online via credit/debit card
  - BACs
  - Cash
2. Bank details can be requested at any time by contacting [the Treasurer](#).

## Cancellations and Refunds

1. Membership can be cancelled by contacting [the Secretary](#), or online by visiting your member profile.
2. GMHG membership subscriptions are deemed to be annual commitments, and therefore refunds are not issued if a membership is cancelled part way through the agreed 12-month period.
3. Any member has the right to have their personal details deleted from the GMHG records at any time (please refer to our Privacy Policy for further details) but in this event there shall be no rebate of any part of the subscription already paid.
4. All membership subscription orders are subject to a 14-day cooling off period during which members have the right to cancel their subscription and receive a refund if they have not already attended an event. This clause complies with the EU Distance Selling Directive and is part of UK law under the Consumer Protection Regulations that relate to distance selling.
5. Members wishing to cancel their subscription within the 14-day 'cooling-off' period should contact [the Secretary](#).

## Membership and Events

1. Members may attend the Annual General Meeting, General Meetings and Extraordinary General Meetings of the GMHG, and are entitled to vote at the meetings.
2. Members are entitled to free or reduced rate entry at all events run by the GMHG.
3. To claim free or reduced rate entry, members must ensure they book their place during their membership period. Entry cannot be claimed should their membership expire or be due to expire imminently. They must also be members at the time of attendance at the event.

## Website Access

1. Members must provide a valid email address to the GMHG in order to register for online access and to receive e-newsletters. Failure to provide the GMHG with a valid email address will mean these benefits cannot be delivered.
2. Email logins must be registered to a specific named user accessing the resources.
3. GMHG e-newsletters and website update notifications are included as a benefit of membership, therefore under the membership contract members will be automatically signed up for email updates from the GMHG. Members can opt out of these emails or amend their preferences at any time.
4. The GMHG will not be liable for damages or refunds should the website become unavailable temporarily or access to the site becomes slow or incomplete due to system back-up procedures, regular maintenance, Internet traffic volume, upgrades, overload of requests to the servers, general network failures or delays, or any other cause beyond the control of the GMHG which may from time to time make the site inaccessible for members, but will use

reasonable efforts to correct any performance problem brought to its attention. The GMHG reserves the right to remove all or portions of the website content.

5. The GMHG reserves the right to suspend and/or terminate online access without prior notice if members violate any term of this Agreement.

## Copyright

All materials received via GMHG membership remain © Goadby Marwood History Group unless stated otherwise. Members agree to be bound by copyright law with respect to use of GMHG materials. Moderate downloading, printing, or saving of material for personal, scholarly, or educational, non-commercial use is permissible, to the extent consistent with the 'fair use' doctrine.

## Privacy

1. The GMHG operates in accordance with the Data Protection Act 2018 (Act) accordingly incorporating the EU General Data Protection Regulation (GDPR), in the collection, processing, holding and transmitting of your personal information. We promise to use your data in a fair, transparent and ethical way.
2. We collect your personal information in order to fulfil your membership contract with us, and provide you with the associated benefits. We have procedures and security features in place to keep your data secure. We will never share or sell your information with third parties, and only share it with organisations we work with when it's necessary for the fulfilment of your membership, and when the privacy and security of your data is assured. You can ask to see what information we hold about you, request changes to the data, or instruct us to delete it, however, this may mean we are no longer able to deliver the benefits you have paid for.
3. For further details view our full Privacy Policy.

## Comments and Complaints

Feedback from members is warmly welcomed – we are always keen to hear your thoughts and suggestions on how we can improve. Alternatively, if you have been unhappy with the service provided you can make a complaint. We take all complaints seriously and endeavour to respond as soon as possible. Please send all comments and complaints to [the Secretary](#).

## Changes to Membership Terms and Conditions

The GMHG reserves the right to make changes to these Terms and Conditions when necessary. You will be consulted and notified if there are any significant amendments which alter the nature of the agreement. These Terms and Conditions do not affect your statutory rights.

Terms and Conditions last updated: September 2020