



Goadby Marwood History Group

Privacy Policy

Introduction

This privacy policy aims to inform you about how the Goadby Marwood History Group (GMHG) processes any information that we collect from you, or that you provide to us. It covers information that could identify you ('personal information') and information that could not. In the context of the law and this policy, 'process' means collect, store, transfer, use or otherwise act on information.

The GMHG is committed to protecting your privacy and the confidentiality of your personal information. We undertake to preserve the confidentiality of all information you provide to us, and hope that you reciprocate. Our policy complies with the Data Protection Act 2018 (Act) accordingly incorporating the EU General Data Protection Regulation (GDPR).

The law requires us to tell you about your rights and our obligations to you in regard to the processing and control of your personal data. We do this by requesting that you read the information provided at <http://www.knowyourprivacyrights.org>

Except as set out below, we do not share, sell, or disclose to a third party, any information collected through our website or by any other means.

Data We Process

We may collect, use, store and transfer different kinds of personal data about you, this may include information such as first name, last name, title, date of birth, and other identifiers that you may have provided.

Your contact information includes information such as address, email address, telephone numbers and any other information you have given to us for the purpose of communication.

Your financial data includes information such as your bank account and payment card details.

Transaction data includes details about payments or communications to and from you and information about purchases from us.

Technical data may include your internet protocol (IP) address, browser type and version, time zone setting and location, browser plug-in types and versions, operating system and platform and other technology on the devices you use to access our website.

Your membership profile includes information such as your username and password.

Marketing data includes your preferences in receiving information from us, communication preferences, responses and actions in relation to your use of our website and community forum.

Where we need to collect personal data under the terms of your membership subscription contract, and you fail to provide that data when requested, we may not be able to perform that contract. In that case, we may have to stop providing membership benefits to you. If so, we will notify you of this at the time.

Special Personal Information

Special personal information is data about your race or ethnicity, religious or philosophical beliefs, sexual orientation, political opinions, trade union membership, information about your health, genetic and biometric data, and information about criminal convictions and offences.

We DO NOT collect any special personal information about you.

Data We Process Under Contractual Obligation

When you create a membership account on our website a contract is formed between you and us.

In order to carry out our obligations under that contract we must process the information you give us. Some of this information may be personal data as defined above.

We may use it in order to:

- verify your identity
- complete financial transactions
- provide you with membership benefits
- provide you with information about our website

We process this information on the basis that there is a contract between us, and we shall continue to process this information until the contract between us ends or is terminated by either party under the Membership Terms and Conditions.

Data Relating to Your Online Payment Method

Online payment information is never taken by us or transferred to us either through our website or otherwise.

All direct payment gateways offered by Wix.com and used by the GMHG adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit/debit card information.

When you take out an online subscription to the GMHG, at the point of payment, you are transferred to a secure page on the website of Stripe, a reputable payment service provider. That page may be tailored to look like a page on our website, but it is not controlled by us.

Storage and Retention Period for Personal Information

The GMHG website is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to provide membership subscriptions. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

We keep your personal information only for as long as required by us:

- to provide you with membership benefits as stated in our Membership Terms and Conditions
- to comply with law

Information Shared with a Third Party

Our website forum allows you to post information with a view to that information being read, copied, downloaded, or used by other people. We do not specifically use this information except to allow it to be displayed or shared. We do store it, and we reserve a right to use it in the future.

Once your information enters the public domain, we have no control over what any individual third party may do with it. We accept no responsibility for their actions at any time.

Provided your request is reasonable and there is no legal basis for us to retain it, then at our discretion, we may agree to your request to delete personal information that you have posted. You can make a request by contacting [the Secretary](#).

Communications

When you contact us, whether through our website, by e-mail, by text, or by postal mail, we collect the data you have given to us in order to reply with the information you need. We keep personally identifiable information associated with your message, such as your name and email address, so as to be able to track our communications with you to provide a response.

We may contact you regarding your membership account, to resolve problems with your account, to collect fees or monies owed, to send updates about the GMHG, or as otherwise necessary to comply with applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

Access to Your Personal Information

At any time, you may review or update personal information that we hold about you, by signing in to your member account on our website or by contacting [the Secretary](#).

If you wish us to remove personally identifiable information from our website, you should contact [the Secretary](#) to make your request. When we receive any request to access, edit or delete personal identifiable information we shall first take reasonable steps to verify your identity before taking any action. This is important to safeguard your information.

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